



NEHEN

New England Healthcare
Exchange Network

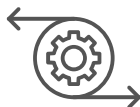
A full service online, HIPAA-compliant health information exchange offering claims, eligibility, referrals, claim statuses, and remittances for a single, flat membership rate.

NEHEN reduces administrative burden through the adoption of standardized transactions. It offers a cornerstone HIE service for payer and provider trading partners wishing to exchange industry-standard X12, HIPAA-compliant transactions using real-time APIs, via an integrated portal, or using batch transaction processing.



COLLABORATIVE GOVERNANCE

NEHEN emphasizes collaboration among its members while using and advancing standards-based electronic data exchange between payer & provider trading partners.



WORKFLOW INTEGRATION

NEHEN's API services work from within your electronic medical record system or enrollment, adjudication, and referral systems to streamline native application workflows.



FAIR PRICING

Membership fees are based on organization size, estimated usage, and include all transaction types.



THE TRIZETTO NETWORK

With access to TriZetto's extended network of payers, NEHEN provides national coverage of exchange services including our unique 'Discovery' eligibility inquiry feature, integrated real-time transactions, eligibility and benefits inquiry (270/271), automated claims submissions (837) and claim status inquiry (276/277) with electronic remittances (835), advanced, integrated referrals and authorizations (278) transactions, plus deep analytics and reporting features.





PROVIDERS

Benefit from lower cost, higher value EDI services across an array of transactions including eligibility, discovery, claims, remittance, claim status inquiry, referrals, and authorizations.



PAYERS

Payers avoid clearinghouse costs by directly connecting with their exchange partners and working together to promote and implement common standards.

PAYER NAME		270 / 271 Eligibility	276 / 277 CSI	278 Specialist Referrals	837 Claim Submission	835 Claim Remittance
BCBS MA	D	P	P	P	P	P
Blue Benefit Administrators		P			P	P
Boston Medical Center Health Plan	D	P			P	P
Commonwealth Care Alliance		P			P	P
Delta Dental of Massachusetts		P				
Fallon	D	P	P		P	P
Harvard Pilgrim Health Care	D	P	P	P	P	P
Health New England	D	P	P		P	P
Allways Health Partners (NHP)	D	P	P		P	P
Tufts Health Plan	D				P	P
Tufts Network Health	D	P	P	P	P	P
Aetna	D	P	P	p2(\$\$)	P	P
Cigna	D	P	P	p2(\$\$)	P	P
Connecticare		P			P	P
MA Medicaid	D	P	P		P	P
Medicare		P			P	P
Oxford	D	P	P	p2(\$\$)	P	P
Tricare		p1(\$)	P		P	P
Unicare		P	P	p2(\$\$)	P	P
United Healthcare Student Resources		P	P		P	P
United Health Care	D	P	P	p2(\$\$)	P	P

P Included in the fixed monthly subscription cost

p1(\$)

\$0.05 per transaction

p2(\$\$)

\$0.40 per transaction

D Payers participating in real-time Discovery inquiries

For more information:
[NEHEN.org](https://www.nehen.org)